



Connect Media
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Company Reg No. 07450316*

08th April 2025

Quality Policy

Connect Media (Sussex) Ltd is committed to delivering products and services that consistently meet or exceed our customers' requirements and expectations.

We achieve this by:

- Understanding and fulfilling customer needs through open communication and regular feedback
- Maintaining an effective Quality Management System and is continually improved
- Setting and reviewing meaningful quality objectives at all levels of the business
- Providing the necessary resources, training, and support so every employee can contribute to quality
- Working only with suppliers and partners who share our commitment to quality
- Complying with all applicable statutory, regulatory, and industry requirements

Every member of the Connect Media team is responsible for quality in their own work and for helping us improve. Our ultimate goal is complete customer satisfaction, on-time delivery, and zero defects.

Signed:
Lee Jones | Director

Date: 1st April 2025
Review date: 31st March 2026